

## **EdgeData & Metrics**

- Metrics are measurements of processes that can be used to have concrete discussion and exchange with suppliers, customers and employees. Knowing what metrics are important depends on what drives your business or the changes/improvements you want to introduce. Metrics can result in advantages, challenges and CHANGE!
  - Who? EdgeData employees map the metrics in play by working with the business processes in use within and outside the company.
  - What? EdgeData identifies the reports on workflows for the desired metrics.
  - When? EdgeData suggests a metrics review for all core business processes and anytime new technology or significant change is being introduced.
  - Why? EdgeData can help reduce the cost of business.
  - How? EdgeData compares the metrics to the goals to determine what aspects are measureable through the process. EdgeData can compare metric benchmarks against leading companies in the particular industry.